

Installing EasyBook on Windows Vista or Windows 7

EasyBook can be run on **Windows Vista** and **Windows 7**, however to do this you will need to install the software using the instructions below. If you are having any problems installing EasyBook on Windows Vista/7, please contact us.

To install EasyBook onto a computer running Windows Vista or 7:

Use the "**Program Compatibility Wizard**" on Windows Vista or "**Program Compatibility Troubleshooter**" on Windows 7. To do this, click on the "Start" button, then run the "Help and Support" program and search for "Program Compatibility Wizard" or "Program Compatibility Troubleshooter" as required, then look for the entry that says "Run the Program Compatibility Wizard now" or "Run the Program Compatibility Troubleshooter now". When prompted to locate the program that you want to run using the Wizard, select the option to "Locate the program manually", then locate the EasyBook setup program (easybookv4trialfullsetup.exe for Version 4 - easybookv3trial.exe for Version 3). You should then select to run the program in "Windows XP (SP2) Compatibility Mode" (or closest alternative) and tick the option to "Run as Administrator", this will take you through the full steps for installing the EasyBook programs and should allow the setup program to run normally.

Very Important: When installing EasyBook onto a computer running Windows Vista, you need to install the EasyBook programs to **C:\EasyBook** and the EasyBook data files to **C:\EasyBook\Data** (i.e. remove the "Program Files" part of the installation path when prompted during the setup program).

Reason/Explanation: This is because when you install EasyBook within the "Program Files" folder on a computer running Windows Vista, the operating system will interfere with the data files that are placed in the EasyBook\Data folder (placing a copy of the files in a folder named "Virtual Store"), and can result in problems updating the data files - possibly resulting in loss of information. This problem is removed when the programs and data files are installed to the C:\EasyBook and C:\EasyBook\Data folders as described above, and allows for the software to function correctly.

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EasyBook :: Booking & Guest Management Software for Windows
Used by over 900 Hotels, Motels, Guesthouses, B&Bs, Inns and Self Catering
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